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ABOUT WALKERVILLE
Walkerville's wide, tree-lined streets, distinctive character homes and rare village ambience still provide for modern, cosmopolitan living – all are complemented by the lush, green ribbon of the River Torrens Linear Park.

As Adelaide’s most attractive and prestigious inner city area, Walkerville offers an aspirational lifestyle valued by residents and highly sought after by others.

Walkerville’s diverse and vibrant community is proud of the area’s rich history and unique, affluent character, which has been further enhanced by sensitively managed modern developments.

**OUR TOWN**

The township of Walkerville was one of the first settled areas outside of central Adelaide. The Walkerville Council was proclaimed 155 years ago, in 1855, and is one of the oldest council areas in South Australia. November 2009 marked the 171st anniversary of the settlement of Walkerville.

Walkerville is situated on the north-eastern border of the Adelaide CBD and consists of the suburbs of Medindie, Gilberton, Walkerville and Vale Park.

Primarily a residential area, many of the town’s properties date back to the mid 1800s and provide a variety of dwelling styles ranging from cherished single fronted cottages to mansions of a grand scale. The built character of Walkerville is complemented by a mixture of wide, tree-lined streets found throughout Medindie and Vale Park, and the charming streets of Gilberton and Walkerville.

Reflecting the quality of the homes in the area, in 2010 the Town of Walkerville was the first council area in metropolitan Adelaide to record a median house price of more than $1 million.

The River Torrens is the boundary between the Town of Walkerville and City of Norwood Payneham & St Peters, and the Linear Park is a highly valued recreational and environmental asset.

Walkerville Council has been actively involved in the ongoing regeneration of this valuable bushland strip, which is now an important wildlife corridor for native birds and animals, as well as a magnet for walkers, cyclists and families wanting to enjoy the natural parkland setting.

**OUR PEOPLE**

Walkerville’s population of just over 7000 residents is predicted to grow, albeit slowly, in the coming years with estimates by Planning SA of more than 7500 residents by 2021, reflecting a similar population growth trend of recent years.

The most recent Census (undertaken in 2006) shows that Walkerville’s largest population group is those aged 35-59 years, representing 36% of the population.

Walkerville also has a high number of residents aged 60 years and over (27%), which is considerably more than the metropolitan Adelaide statistical average. This number is expected to continue to grow in the coming years, with these people requiring additional assistance and services in order to remain living independently at home.

Council is mindful of this demographic and its specific needs, and is factoring these into its consideration of everything from planning and zoning regulations (to allow for multiple, smaller residences that will suit older people, many of whom live on their own) to community services.

The three most prevalent occupation types of Walkerville residents are professionals, managers, and clerical and administrative workers, representing 65.7% of the employed resident population. This compares with a figure of 47.8% for metropolitan Adelaide, highlighting the high socio-economic status of the area.

Equally, analysis of individual income levels in the Town of Walkerville from the 2006 Census compared to the Adelaide metropolitan area shows that there was a larger proportion of people earning a high income ($1000 a week or more) but a smaller proportion of low income earners.

Compared to the rest of metropolitan Adelaide, Walkerville has a higher proportion of households who own their dwelling, a smaller proportion purchasing and a similar proportion who are renters.
STRATEGIC PLAN
Walkerville’s Strategic Plan 2008-2018 was adopted in November 2008. It was developed through a process of wide consultation involving community feedback on issues and directions for both the Town as a place and community, and the Council as an organisation.

The Strategic Plan represents the aspirations of the Walkerville community, and was developed and designed as a framework for the agreed desired future for the Town of Walkerville, through to 2018.

Walkerville’s Vision, Mission and Values are:

**VISION**
A cohesive community actively participating in shaping a sustainable future that:

- provides an outstanding quality of life for our residents, prosperity for our businesses and creates opportunities to learn and grow
- builds on our diversity and strong sense of identity
- values our heritage
- celebrates our achievements.

**MISSION**
We will be a Council that listens and responds to our residents and ratepayers.

Councillors and Council staff, working together, will build relationships with our community and other Councils in the region. We will be resourceful managers of our assets and careful stewards of our valued quality of life. We will look for new ways to find effective local solutions.

**VALUES**
We will be known for our:

- integrity and responsibility
- accessibility and responsiveness
- commitment to learning
- open and inclusive approach to decision making
- sustainable management of our natural and built environments.
THE STRATEGIC PLAN CONTAINS 16 KEY GOALS:

**Goal 1** A well informed community that regularly uses our services and participates in events and activities.

**Goal 2** The contribution made by schools, community organisations and individual volunteers is recognised and valued.

**Goal 3** A physical and social environment that supports our older residents and contributes to people feeling safe.

**Goal 4** Opportunities will be provided for young people to play an active role in their community.

**Goal 5** Demonstrate our strong commitment to the natural environment by leading the way in taking environmentally responsible actions.

**Goal 6** Support our community in adopting initiatives that contribute to a more sustainable use and management of energy, water and materials.

**Goal 7** Review and update development plan policies to provide stronger guidance for sustainable development.

**Goal 8** Encourage business opportunities that contribute to economic prosperity.

**Goal 9** Maintain and strengthen the “Local Village” quality of our main streets and centres.

**Goal 10** Accessible local services that support social interaction and promote physical activity.

**Goal 11** Facilitate housing choice and diversity to cater for the needs of the community across all the stages of their lives.

**Goal 12** Identify and protect heritage properties and historic character areas.

**Goal 13** Learn from and promote our history.

**Goal 14** Efficient and effective use of financial resources to maintain a good standard of infrastructure and assets for present and future generations.

**Goal 15** Continue to act as ethical and responsible decision makers.

**Goal 16** Provide consultative processes where the community feels satisfied that they have been included and their contribution valued.

An initial evaluation of the Strategic Plan undertaken during 2009-10 identified that many of the performance measures in the plan were established with no supporting mechanism for the collection of accurate data so that the level of achievements can be determined. These performance measures do not provide Council with any sound basis for analysis or capacity for improvement and fail to establish any form of benchmarks.

It has also been identified that a stronger linkage is needed between the Strategic Plan and Council’s annual budget process, to provide the ability for better planning, and allow more transparent and meaningful reporting of the organisation’s activities and outcomes.
A major review of the Strategic Plan, which will be the first, will commence in February 2011, following the election of the new Council in November 2010. As part of this review, extensive consultation will be undertaken with Elected Members, staff and residents.

It is expected that considerable changes will be made to the Strategic Plan to ensure it continues to reflect the needs and priorities of the Walkerville community, and contains tangible and measurable goals.

The revised Strategic Plan will be integral in setting priorities in the 2012-13 annual budget and beyond.
MESSAGE FROM THE MAYOR
The Town of Walkerville took great steps forward in 2009-10 to building a community that respects and values its heritage while embracing progress.

Key to this was the development of our visionary new plan, the Urban Masterplan, which provides a blue print for the development of Walkerville over the next 30 years, making our area Adelaide’s most attractive inner city community.

While the Town of Walkerville may be statistically small, it is an important inner city community.

The Urban Masterplan – which I have been heartened to see has been strongly supported and endorsed by the community – will ensure we retain our heritage features and village character, while making the township more connected to the Linear Park and more welcoming to visitors from neighbouring areas.

The social, environmental and heritage features of Walkerville that distinguish it from all other inner city councils will be protected and the plan provides for urban development improvements in the four Walkerville suburbs with an emphasis on outstanding architecture and heritage preservation.

With the Urban Masterplan now finalised, in 2010-11 attention will turn to the first stages of the roll-out. Some of the early priorities are to introduce new gateways that clearly define the town’s boundaries – and which will feature a new corporate identity – along with improved streetscape. Cycle and pedestrian pathways will be built that take advantage of Walkerville’s boundary with the River Torrens and close proximity to the city.

Also integral to preserving Walkerville’s character while helping to develop a vision for the future has been the completion of the residential Development Plan amendment during 2009-10, an initiative which has been some 10 years in the making.

For the first time in Walkerville’s history, our Development Plan now features Heritage Development rules which protect all heritage properties in the Town. The Development Plan limits excessive urban infill and sets out character statements for each residential precinct to prevent the building of inappropriate and confrontational developments.

It is pleasing to see the significant Walkerville Terrace Streetscape project is now well advanced after much discussion and debate and, once completed, will mean that Walkerville Terrace appropriately reflects its status as the Town’s premier precinct.

While there has been much happening within Walkerville’s boundaries, there have equally been significant developments at a regional level, with the Eastern Region Alliance (ERA) making great inroads in the past 12 months.
CEO Kiki Magro and I have worked closely with the six other eastern suburb councils to ensure that we come together as a cohesive regional unit, rather than seven individual entities.

As a result, we now have a much stronger voice and profile with the State and Federal Governments and I am optimistic that this will result in positive outcomes for the region in the coming years, including in the area of stormwater harvesting – an issue which is very much close to my heart and one that Walkerville has become a leader on.

This is my last Annual Report message as Mayor, a privilege I have enjoyed for the past four years. I am not standing for the position in the November 2010 local government elections, although I will be seeking to stay on as an Elected Member.

Public service has always been an important part of my life and I have welcomed the opportunity to contribute to building a positive community since joining Council in 1993 and taking on the role of Mayor in 2006.

I have a passion for the environment and a strong belief in building a vibrant and sustainable community for everyone to enjoy, and believe that great inroads have been made to achieving this aim in the past few years, particularly since Kiki Magro has taken on the role of CEO.

Kiki has worked tirelessly since coming on board just over 18 months ago to affect the cultural and organisational change that I believed was needed. These changes have gained real momentum in the past year and I believe we are well advanced in achieving our goals.

My focus as an Elected Member for the past 17 years, and particularly during the past four years as Mayor, has been to turn this Council into a modern service delivery organisation that is responsive to the needs of the community it serves.

When elected as Mayor, my stated commitment was to ensure greater transparency, openness and responsiveness in terms of our dealings with the public and I am pleased to say that this has been achieved.

The Town of Walkerville is now a much more professional and business-like organisation than it was previously, and this is reflected in initiatives such as the budget planning process which has resulted in greater transparency in Council’s financial affairs and a much more proactive approach to aligning our financial resources with our future planning.

Much has been achieved in the past 12 months and I would like to acknowledge the efforts of elected members and staff who have worked to make Walkerville the number one Council in Adelaide.
ELECTED MEMBERS
Cr Rex Adams

**Motivation for joining Council:** Having been actively involved in various groups such as Neighbourhood Watch and Rotary, I wanted to be able participate in the community at a different level.

**Highlights of my past year/term:** Seeing the Walkerville Terrace Streetscape project that was proposed in the previous council's term come to fruition.

**My vision/hopes for Walkerville:** To see the shopping centre project completed. That Council continues to strive to serve the community as best possible. I feel that the Masterplan needs to be tailored to what Council can achieve with the limited financial resources available.

Cr Carolyn Wigg

**Motivation for joining Council:** I considered that service as an Elected Member was an opportunity to make a difference. I have skills and experience which I hoped could contribute to better strategic planning for Walkerville, conservation of its unique heritage and preservation of the lifestyle and amenity of the area.

**Highlights of my past year/term:** Working with our consultants on the Urban Masterplan was one. Another was an insight into the invaluable contributions of Council staff and volunteers in many areas.

**My vision/hopes for Walkerville:** That we have a long-term future as a sustainable Council, which is proactive and reduces costs of services by partnering with other councils and organisations.

Cr Paul Wilkins

**Motivation for joining Council:** I was willing to serve the community via local government and, in my view, the widespread concerns of the community were not represented on Council.

**Highlights of my past year/term:** While it may not sound particularly exciting, I believe the delivery of the long-term financial plan is a highlight, as it is fundamental to our future.

**My vision/hopes for Walkerville:** My vision is to maintain that close and harmonious relationship between the built and natural environment which attracted me to Walkerville. This is increasingly a battle, as sustainability requires limits to growth. Under no circumstances should our reserves and open spaces be sacrificed.
Cr Gianni Busato

Motivation for joining Council: To find out what was going on in Council and challenge some of the thinking that led to (in my opinion) a number of poor decisions in regards to financial and asset management.

Highlights of my past year/term: Commencement of the Walkerville Terrace Streetscape project, the adoption of the Urban Masterplan and the initiation of the project to address the inadequate Civic Centre, Town Hall and Library.

My vision/hopes for Walkerville: For Walkerville to exist as an independent local government authority and manage its responsibilities sustainably, transparently and ethically. To implement the Masterplan within the specified time lines to create a vibrant inner city precinct.

Cr Tony Reade

Motivation for joining Council: To contribute to the community where I have spent most of my adult life.

Highlights of my past year/term: Being part of a team that has helped the Council become a sustainable entity, that has an exciting future and a real sense of direction.

My vision/hopes for Walkerville: To maintain the real sense of community that makes the Town of Walkerville such a special place by promoting events that bring residents together.

Cr Heather Wright

Motivation for joining Council: After 40 years living and working in the Walkerville Council area and also volunteering in many community organisations, it seemed a natural progression and challenge to nominate for Council.

Highlights of my past year/term: Serving on the Walkerville Streetscape Committee, thereby assisting in the achievement of a long overdue project. In addition to this, the contact with the local population is always an ongoing pleasure.

My vision/hopes for Walkerville: An independent, competently governed and splendid area with a Council and Administration which maximise the quality of life for the residents and tend the natural local environment.
Cr Philip Cheesman

**Motivation for joining Council:** To find out for myself what was happening in the Council and to encourage some badly needed balance in planning decisions between the interests of new and existing owners.

**Highlights of my past year/term:** I am pleased to have observed over the past four years that not only have Section 90 (confidentiality) motions all but disappeared, but also that debate has become the norm. This trend augurs well for the next Council.

**My vision/hopes for Walkerville:** Provided Council concentrates on providing only those services which are actually needed by the community (and is not tempted to try to match the spending patterns of the larger councils), Walkerville should be able to continue to demonstrate the value of remaining small and independent.

Cr John Rich

**Motivation for joining Council:** To ensure that those who live in Walkerville are provided with locally-based services that they need and deserve.

**Highlights of my past year/term:** The opportunity to serve the residents of Walkerville as both a Councillor and Mayor, as well as contribute at a state level through my involvement with the Local Government Association.

**My vision/hopes for Walkerville:** There are many challenges ahead and I would encourage the incoming Council to focus on what they want to achieve, and not on what they don’t want. I’d like to see the revitalisation of the town centre finished as a priority.

Cr James Williams

**Motivation for joining Council:** Being able to contribute to the decision-making process that shapes the area where we all live and the future of Walkerville is important to me. Being an Elected Member has been challenging, enjoyable and rewarding.

**Highlights of my past year/term:** The introduction of the Urban Masterplan, which gives us a real look into how Walkerville may be shaped in the future. This was an exciting process with the opportunity to speak to a lot of residents and ratepayers.

**My vision/hopes for Walkerville:** I hope Walkerville remains independent for a long time – there is no need for amalgamation as Walkerville has always been an envied council area.
VOTER REPRESENTATION

Council’s current representation quota is one councillor for every 520 electors, resulting in nine Elected Members (plus the Mayor) for 5200 electors. The Town of Walkerville is the only remaining Town Council within metropolitan Adelaide and there are no other Councils of a similar size and type with which to compare the representation quota.

Council continued with its Elector Representation review during 2009-10, as required under the Local Government Act 1999, with the results finalised and gazetted in December 2009.

As a result of this review, Council endorsed the removal of Walkerville’s ward boundaries and ward system, in light of the physical size of the Council area, elector representation, the existence of only four obvious ‘communities of interest’ (reflecting the four suburbs of Medindie, Gilberton, Walkerville and Vale Park) and limited physical boundary options.

A reduction in the number of Elected Members, from nine to eight, was also endorsed, which will result in voter representation of one councillor for every 746 electors and brings Walkerville more in line with elector ratios within other metropolitan Adelaide councils.

Council’s next review is scheduled to commence in 2017 at which time an invitation will be extended to interested persons to make written submissions expressing their views on the composition of Council.

ATTENDANCES AT COUNCIL MEETINGS

A total of 20 council meetings were held during the 2009-10 financial year, of which 12 were ordinary Council meetings and eight were special meetings of Council. Following is a list of the number of meetings each Elected Member attended:

<table>
<thead>
<tr>
<th>Elected Member</th>
<th>Attendance</th>
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<tbody>
<tr>
<td>Mayor Whiting</td>
<td>16</td>
</tr>
<tr>
<td>Cr Adams</td>
<td>18</td>
</tr>
<tr>
<td>Cr Busato</td>
<td>20</td>
</tr>
<tr>
<td>Cr Cheesman</td>
<td>15</td>
</tr>
<tr>
<td>Cr Reade</td>
<td>15</td>
</tr>
<tr>
<td>Cr Rich</td>
<td>16</td>
</tr>
<tr>
<td>Cr Wigg</td>
<td>20</td>
</tr>
<tr>
<td>Cr Wilkins</td>
<td>17</td>
</tr>
<tr>
<td>Cr Williams</td>
<td>20</td>
</tr>
<tr>
<td>Cr Wright</td>
<td>17</td>
</tr>
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ELECTED MEMBER ALLOWANCES

Elected Members receive an annual allowance to assist with expenses incurred that are associated with undertaking their role. The allowances paid in 2009-10 were:

<table>
<thead>
<tr>
<th>Role</th>
<th>Allowance</th>
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<tbody>
<tr>
<td>Mayor</td>
<td>$18,750</td>
</tr>
<tr>
<td>Deputy Mayor</td>
<td>$5860</td>
</tr>
<tr>
<td>Presiding member of a standing committee</td>
<td>$5860</td>
</tr>
<tr>
<td>Elected members</td>
<td>$4690</td>
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In addition, all out-of-pocket expenses are reimbursed, in accordance with Section 77 of the Local Government Act 1999. Other benefits included training and attendance at conferences relevant to their role and function on Council (see next page). The Mayor is also provided with additional support and facilities to assist him to perform his official functions and duties. This includes Mayoral office space, a laptop computer, an internet service, a mobile telephone (including reimbursement of Council-related phone calls), home phone rental, copy paper and clerical assistance as required.
Elected Members Training/Conferences

During the 2009-2010 financial year a budget of $23,000 was allocated for Elected Member training and development, and attendance at seminars/conferences. A total of just over $15,000 of this allocation was spent.

Various training undertaken by each Elected Member was as follows:

**Mayor David Whiting**
- 2009 LGA AGM and Associated Workshops
- Mainstreet Australia – Art of Placemaking Workshop
- ACLG Conference
- 2010 LGA General Meeting and Showcase
- ALGA National Conference

**Cr Tony Reade**
- 2009 LGA AGM and Associated Workshops
- 2010 LGA General Meeting and Showcase
- Workshop – External Boards, Confidentiality, Code of Conduct, Caretaker Policy and Development Assessment Panel

**Cr Heather Wright**
- Workshop – External Boards, Confidentiality, Code of Conduct, Caretaker Policy and Development Assessment Panel

**Cr Carolyn Wigg**
- Mainstreet Australia – Art of Placemaking Workshop
- Mayor and Chairpersons Residential Seminar
- 2010 ALGA National General Assembly
- 2010 ALGA General Meeting and Showcase
- Audit Committee Chairpersons Workshop
- Workshop – External Boards, Confidentiality, Code of Conduct, Caretaker Policy and Development Assessment Panel
During the 2009-2010 financial year members participated in a Training Needs Analysis, which resulted in Council resolving to undertake a 2 hour monthly training program, which were conducted throughout the year. In order to maintain and enhance their knowledge. The following workshops were undertaken:

- General Duties
- Conflict of Interest
- Code of Conduct and Communicating with the Community
- Rating Policy
- Freedom of Information and Records Management
- Meeting Procedures
- The Different and Complementary Roles of the CEO and Principal Member

**Cr Philip Cheesman**
- “Seeing the Wood for the Trees” Seminar
- Workshop – External Boards, Confidentiality, Code of Conduct, Caretaker Policy & Development Assessment Panel

**Cr John Rich**
- 2010 LGA AGM and Associated Workshops
- 2010 ALGA National General Assembly
- 2010 LGA General Meeting & Showcase

**Cr Rex Adams**
- Murray Darling Basin Association Conference

**Cr Gianni Busato**
- Workshop – External Boards, Confidentiality, Code of Conduct, Caretaker Policy & Development Assessment Panel

**Cr James Williams**
- Workshop – External Boards, Confidentiality, Code of Conduct, Caretaker Policy and Development Assessment Panel
COMMITTEES OF COUNCIL
COMMITTEES OF COUNCIL

While the Council is the main decision making body, Section 41 of the Local Government Act 1999, provides a mechanism to establish committees:

- to assist the Council in the performance of its function
- to inquire into and report to the Council on matters within the ambit of the Council’s responsibilities
- to provide advice to the Council
- to exercise, perform or discharge delegated powers, functions or duties.

When establishing a committee, the Council must determine the reporting and other accountability requirements that are to apply to that committee.

Current Section 41 committees are:

AUDIT COMMITTEE

The Audit Committee was established in February 2007 to assist Council to meet its legislative and probity requirements under the Local Government Act 1999 and other relevant legislation, standards and codes.

The primary role of the Audit Committee is to assist in financial reporting, management of risk, maintaining a reliable system of internal controls and facilitating the organisation’s ethical development.

The Audit Committee’s membership includes:

- Cr Philip Cheesman (Chairperson)
- Mr Matthew Walsh
- Mr John Maslen
- Cr Carolyn Wigg
- Cr James Williams.

The Independent Members of the Audit Committee each receive a $300 per meeting sitting fee. Elected Members receive no sitting fee.

CHIEF EXECUTIVE OFFICER PERFORMANCE REVIEW COMMITTEE

Committee Membership:

- Mayor David Whiting (Chairperson)
- Cr Heather Wright
- Cr James Williams

The Committee’s role is to:

- review the performance of the Chief Executive Officer at least twice a year and report the findings to Council
- determine performance measures and targets on an annual basis
- make recommendations to Council regarding salary and conditions of employment on an annual basis
- select, if required, an independent panel member in collaboration with the Chief Executive Officer
- engage an independent support service agreed to by the members and the Chief Executive Officer to assist with the Chief Executive Officer’s performance review process.
WALKERVILLE TERRACE STREETSCAPE COMMITTEE

Committee Membership:
- Cr James Williams (Chairperson)
- Cr Heather Wright
- Cr Tony Reade

Other Attendees:
- Mr Bill Stefanopoulos – Executive Planning & Infrastructure
- Mr Jeff Sandford – Team leader Works
- Mr Warwick Keates – Wax Design
- Mr Dan Walsh – Tonkin Consulting – Project Manager

The Walkerville Terrace Streetscape Committee comprised of Cr Reade, Cr Wright and Cr Williams was formed to assist in the implementation of the Walkerville Terrace Streetscape plan approved by Council.

Other issues identified by Council to be considered by the Committee included, but were not limited to, lower level and feature lighting, recycling of old pavers, review of the location of the time capsule, future public art locations, stormwater retention for tree and plant watering, and removal of old shade constructions. All of these issues have been considered and acted upon.

Council’s aim with the Walkerville Terrace Streetscape project was to update a tired and pedestrian hazard-filled street into a more attractive, safe, vibrant and usable area for the whole community, while giving Walkerville Terrace traders more exposure and useful space.

The widened footpath, narrowed carriageway and additional public seating will assist in attracting more local residents to the Town Centre of Walkerville, while decreasing the traffic speed and increasing the likelihood of passing traffic and the wider community stopping to see what Walkerville has to offer.

Although the project has taken a little longer than anticipated, there have been minimal variations to the originally accepted tender quote.

With the Walkerville Terrace Streetscape project nearing completion, there has been a considerable improvement in the appearance of what had become a tired looking main street and town centre.

As the jacaranda trees grow and become a focus with the use of uplighting and the local heritage buildings are brought to life with feature lighting, the aesthetic appeal of Walkerville Terrace will only increase.

The traders of Walkerville deserve congratulations for their patience and understanding during disruption of their daily business activity.
OTHER COMMITTEES

Other committees which operated during the year included:

Building Fire Safety Committee

The objective of the Building Fire Safety Committee is to investigate whether fire safety in existing buildings throughout the Council area is being adequately maintained and, where it is considered inadequate, ensure it is upgraded to provide an acceptable level of fire safety.

As the role of the Committee relates to fire safety in older existing buildings, the priority order of inspections is determined by a risk assessment basis related to the types of buildings that constitute a high fire safety risk.

The Committee’s membership includes:

- David Nash (with Rene Arens as his deputy). Both work for Tonkin Engineering and hold the prescribed qualifications in building surveying
- Rod Bahr (with Rod Kersten as his deputy). Both are Fire Safety Officers with South Australian Metropolitan Fire Service (SAMFS) and were nominated by the Chief Officer of SAMFS
- Council’s Development Officer (Building).

Development Assessment Panel (DAP)

Council’s Development Assessment Panel (DAP), established under 56A of the Development Act 1993, operates and has delegated authority from Council to carry out the assessment of development applications with due regard to Council’s Development Plan.

The Development Assessment Panel consists of three Councillors and four independent members and meets every second Monday of each month.

The Panel’s membership includes:

- Ms Skye MacDonald (Presiding Member)
- Ms Stephanie Johnston
- Mr Douglas Johnston
- Mr Keith Neighbour
- Cr Philip Cheesman
- Cr Carolyn Wigg
- Cr Gianni Busato.

The Presiding Member receives $400 per meeting and Independent Members receive $300 per meeting. Elected Members receive no sitting fee.

Strategic Planning and Development Policy Committee

The Strategic Planning and Development Policy Committee, established under 100A of the Development Act 1993, is established for the purposes of providing advice to the Council on strategic planning and development policies to ensure:

- orderly and efficient development within the area of the Council
- high levels of integration of transport and land-use planning
- relevant targets set out in the Planning Strategy within the area of the Council
- the implementation of affordable housing policies set out in the Planning Strategy within the area of the council
- other outcomes assigned to the Committee by the Council.

The Committee’s membership includes:

- Mayor David Whiting (Chairperson)
- Cr Carolyn Wigg
- Cr Paul Wilkins
- Cr Gianni Busato
- Cr Phil Cheesman
CHIEF EXECUTIVE OFFICER'S STATEMENT
The past 12 months have been a busy time for the Walkerville Council as we put in place the all important foundations on which to build a relevant, responsive and outcomes-focused organisation that can best serve the needs of our community.

While there was much that worked well within the organisation, it was also obvious when I took on the CEO role some 18 months ago that there was considerable scope for improvement and the need to introduce modern business and management practices to ensure transparency, delivery of outcomes and customer service.

An enormous amount of work has been undertaken during 2009-10 to bring about the required change. Much of this activity has been ‘behind the scenes’ as we put in place the internal structure, personnel and policies that will make this organisation a modern, responsive local government authority. I am pleased with the progress that has been made to date and certainly believe we are on the right track, but am mindful that much still needs to be done.

With this framework now in place, what will increasingly start to become apparent to our residents in the coming months is the considerable emphasis that has been placed on improving our customer service as we work towards becoming very much a ‘can do’ organisation that provides quality service.

Work commenced this year on a review of every aspect of our service delivery and this will be a key focus in the coming 12 months. All of Council’s 30 staff members will be involved with this process and will be extensively consulted on the development of strategies and approaches to ensure we become a customer-centric organisation that achieves real results for our community.

This commitment to achieving results will also be reflected in the review of the Strategic Plan 2008-2018 in the coming months and the revised document that will result from this process. While developed with the best of intentions, our Strategic Plan as it currently stands has been written in such a manner that it is almost impossible to adequately measure our performance or have access to information that provides any basis for sound analysis, continuous improvement or benchmarking.

Walkerville requires a Strategic Plan that reflects the character, needs and aspirations of our community and which provides the framework for Council to deliver the required services and programs. A new, carefully considered Strategic Plan will promote both due diligence and the establishment of strategies and measures that will drive efficiencies and improvements towards social, financial, environmental, economic and community sustainability.

We also need to create a stronger linkage between our Strategic Plan, our Annual Business Plan and our annual budgeting process, ensuring the appropriate allocation of resources to achieve our goals.

A comprehensive planning and budgeting process will become even more essential in the coming years as we continue to provide services to the community within the constraints of a finite pool of resources.

In the same way that households and businesses are facing financial challenges, as an organisation we are experiencing continually rising costs associated with the provision of our services. We need to raise sufficient funds, largely through rates, to provide the services the community wants and needs, however we are mindful of managing rate increases so as not to impact on our residents. As a result we have absorbed a range of escalating costs – a 10% increase in waste management costs is just one example – and we expect these challenges to continue in the foreseeable future as this is not sustainable.

As a result, as an organisation and as a community we will need to make decisions in the coming months and years about what our priorities are and, therefore, what services and programs are considered essential and what may need to be reviewed. Having a relevant and carefully considered Strategic Plan will be integral to creating the community we all want and will assist in making what may be some difficult decisions.

Despite some challenges, I am excited about the opportunities that await us as a community and as an organisation in the coming years. I appreciate the support of the Mayor and Elected Members, Council staff and the community in working together to realise the potential of Walkerville.
The Chief Executive Officer, Executive Management Team and Council staff are responsible for ensuring the decisions of the Elected Members are implemented, and that services and programs are delivered to the community.

Accordingly, the CEO’s key role is to ensure the organisation has the capacity to carry out these important roles.

**ORGANISATIONAL REVIEW**

A comprehensive review of the organisation from both a functionality and personnel perspective was carried out during the year which resulted in a significant restructure.

A number of personnel changes were made and the Executive Management Team was reduced from three to two General Managers (now called Executives).

This process also saw the abolition of some roles and the creation of several others, to ensure these reflected the needs of the organisation and to allow maximum efficiencies in the delivery of services.

This new structure has resulted in a more cohesive working relationship between members of the Executive Management Team and staff, providing greater accountability and transparency.

While the majority of work has been done in this area in the past year, some further refinement to the organisational structure will continue to take place in 2010-11.

In accordance with specific roles, powers and delegations defined by legislation and at the discretion of Council, the following chart depicts the decision making process of Council.
EMPLOYMENT PRACTICES

All of Council’s employment practices, including its policies and procedures, were reviewed during 2009-10 to ensure that these reflected the organisation’s new structure, priorities and goals.

As a result, performance management reviews for all staff were introduced, reinforcing the organisation’s new emphasis on employee accountability and responsibility.

A more thorough recruitment process was also implemented, which now involves psychological testing, functional medicals and police clearances.

While considerable changes were made during the year, numerous additional initiatives have been identified and these will continue to be implemented in the coming year.

The Executive team is made up of the CEO who is supported by two Executive Directors. Remuneration for these officers is a salary package which includes base salary superannuation guarantee percentage, and private use of a fully maintained vehicle.

CHIEF EXECUTIVE
Kiki Magro

EXECUTIVE FINANCE & EXTERNAL RELATIONS
Lyndon Prior

EXECUTIVE PLANNING & INFRASTRUCTURE
Bill Stefanopoulos

Elected Member advice and support
Governance
Policy
By-Laws
Employee management

Community engagement
Strategic planning
Legal framework
Resource allocation
Compliance

Customer service
Finance
IT
Records management
Library and SWAP
Leases and licences
Regional subsidiaries
Risk
Long-term financial planning
Investment portfolios
Rates

Parks and gardens
Planning and building
Civil projects
Asset management
Infrastructure and asset renewal planning
**HUMAN RESOURCE MANAGEMENT**

The following tables show the profile of employees as at 30 June 2010.

<table>
<thead>
<tr>
<th>AGE</th>
<th>FEMALE</th>
<th>MALE</th>
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<td>-</td>
<td>2</td>
</tr>
<tr>
<td>31-34</td>
<td>-</td>
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<td>35-44</td>
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<tr>
<td>45-54</td>
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<tr>
<td>55-64</td>
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<td><strong>TOTAL</strong></td>
<td><strong>20</strong></td>
<td><strong>10</strong></td>
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<table>
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<tr>
<th>EMPLOYMENT STATUS</th>
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<td>7</td>
<td>14</td>
</tr>
<tr>
<td>Permanent - Part Time</td>
<td>9</td>
<td>-</td>
<td>9</td>
</tr>
<tr>
<td>Casual</td>
<td>3</td>
<td>-</td>
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</tr>
<tr>
<td>Fixed Term Contract</td>
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<table>
<thead>
<tr>
<th>LENGTH OF SERVICE</th>
<th>FEMALE</th>
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</thead>
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<td>0 - 2 years</td>
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<td>6</td>
<td>13</td>
</tr>
<tr>
<td>2 – 5 years</td>
<td>2</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>5 – 10 years</td>
<td>4</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>10 – 15 years</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>over 15 years</td>
<td>6</td>
<td>1</td>
<td>7</td>
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</table>

<table>
<thead>
<tr>
<th>OCCUPATION STREAM</th>
<th>FEMALE</th>
<th>MALE</th>
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<tbody>
<tr>
<td>Engineering</td>
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<td>1</td>
</tr>
<tr>
<td>Build/ Planning</td>
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<td>2</td>
<td>3</td>
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<tr>
<td>Community Services</td>
<td>12</td>
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<td>13</td>
</tr>
<tr>
<td>Works/ Maintenance</td>
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<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Corporate/ Governance</td>
<td>7</td>
<td>1</td>
<td>8</td>
</tr>
</tbody>
</table>

**RISK MANAGEMENT/ OCCUPATIONAL HEALTH SAFETY & WELFARE**

An increasing emphasis was placed on risk management and Occupational Health & Safety during the year, reflecting the organisation’s focus on greater employee accountability and responsibility, and the importance of worker safety.

The OH&S Committee now reports directly to the CEO, with an independent consultant chairing the Committee, and a comprehensive program of monthly and spot audit checks has been introduced.

This emphasis saw Walkerville achieve a 93% result in the annual Risk Management Review conducted by the Local Government Mutual Liability Scheme, a significant increase on the previous year’s result of 89.2%.
POLICIES AND CODES

Council Policies

Council’s policy documents and codes of conduct/practice provide a guide for Council’s procedures and conduct of Council Members and Administration. Council has policies governing several areas of operation and these are outlined in the Freedom of Information Statement in this Annual Report.

During the year in review it was identified that Council had numerous policies that were superfluous or irrelevant as they were already reflected in existing legislation under which Council operated, or were actually administrative documents rather than formal policies.

As a result, the number of Council policies was reduced during the year from in excess of 70 to 32. This review will continue in 2010-11, with the aim of having less than 10 policies by the end of this period.

Under the Local Government Act 1999 Council is required to keep a list of registers and codes of conduct/practice. These include:

Code of Practice – Procedures at Meetings

The Local Government (Procedures at Meetings) Regulations 2000 specify certain procedures to be undertaken during the operation of Council meetings. These procedures govern:

- the meetings of a council
- the meetings of a council committee performing regulatory activities
- the meetings of any other council committee.

This Council abides by the Regulations as per the Local Government Act.

Code of Conduct – Elected Members

This Code of Conduct is a public declaration of the principles of good conduct and standards of behaviour that the community could reasonably expect of its Elected Members.

Code of Conduct – Employees

This Code of Conduct is a public declaration of the principles of good conduct and standards of behaviour the Walkerville Council has decided its stakeholders could reasonably expect Council employees to demonstrate in the performance of their duties and functions. This code is required by the Local Government Act 1999, Section 11

Code of Practice – Access to Meetings and Documents

This Code of Practice is a public declaration relating to public access to Council and committee meetings and to the minutes of those meetings. This Code is required by the Local Government Act 1999, Section 92.

BY-LAWS

As required under the Local Government Act 1999, Council conducted a review of its by-laws during the year.

The following by-laws are in operation within the Council area:

By-Law No. 1 – Permits and Penalties

To provide for a permit system and continuing penalties in Council by-laws, to clarify the construction of such by-laws and to repeal by-laws.

By-Law No. 2 – Local Government Land

For the management and regulation of the use and access to local government land (other than streets and roads) vested in or under the control of the Council, including the prohibition and regulation of particular activities on local government land.

By-Law No. 3 – Roads

For the management, control and regulation of certain activities on roads.

By-Law No. 4 – Moveable Signs

To set standards for moveable signs on streets and roads, and to provide conditions for and the placement of such signs.

By-Law No. 5 – Dogs

For the management and control of dogs within the Council area.

Full copies of the by-laws are available from the Council office or can be downloaded from Council’s website www.walkerville.sa.gov.au
COMPETITIVE NEUTRALITY, SIGNIFICANT BUSINESS ACTIVITIES AND STRUCTURAL REFORM OF PUBLIC MONOPOLIES

The competition principles applicable to local government under the Competition Principles Agreement require that each local government authority issue a Clause 7 Statement.

Accordingly, Council advises that it:

• has no significant businesses defined as Category 1 businesses under Competitive Neutrality Principles
• has no by-laws which place barriers on market entry, conduct or discriminates between competitors
• has received no complaints alleging a breach of competitive neutrality principles by the agency
• has not been involved in any structural reform of monopolies.

CONFIDENTIALITY

While the Local Government Act 1999 requires meetings of Council or any of its committees to be open to the public, from time to time some matters need to be discussed in confidence, and confidential matters are covered by Sections 90 and 91.

During the year, a total of nine confidential items were considered at meetings of Council and Council committees under Section 90 and Section 91 – primarily related to staffing issues – which is a considerable reduction from the previous year, when 22 items were considered under confidentiality.

CONTRACTS AND TENDERS

Council is committed to ensuring fairness, transparency and accountability in the provision of services, the purchase of goods and services, and in the disposal of land and other assets.

The Town of Walkerville aims to ensure that it uses cost-effective methods to achieve best value for money and that it meets the needs of the community in the areas of:

• service provision (including the carrying out of works)
• purchasing goods
• selling and disposal of land and or other assets.

Council’s Contracts and Tenders Policy outlines Council’s required conduct in these areas and the principles that will guide its decision-making processes.

FREEDOM OF INFORMATION

Under Section 9(1) and (1a) of the Freedom of Information Act 1991, Council is required to publish an Information Statement (refer to appendix A) annually. Included in this statement is a list of Council documents which are accessible to the community as required by law.

In accordance with the Local Government Act 1999 under Schedule 4 1(gb), Council must report on the applications it receives under the Freedom of Information Act 1991 during the relevant financial year. Council did not receive any Freedom of Information applications during the 2009-10 financial year.
PLACES
Goal 3 A physical and social environment that supports our older residents and contributes to people feeling safe

Goal 5 Demonstrate our strong commitment to the natural environment by leading the way in taking environmentally responsible actions

Goal 6 Support our community in adopting initiatives that contribute to a more sustainable use and management of energy, water and materials

Goal 7 Review and update development plan policies to provide stronger guidance for sustainable development

Goal 9 Maintain and strengthen the “Local Village” quality of our main streets and centres

Goal 10 Accessible local services that support social interaction and promote physical activity

Goal 11 Facilitate housing choice and diversity to cater for the needs of the community across all the stages of their lives

Goal 12 Identify and protect heritage properties and historic character areas

Goal 13 Learn from and promote history

ASSET MANAGEMENT

Street Cleaning

Council employees air broom footpath litter into the kerb prior to collection by the street sweeper. The sweeping cycle is a minimum of four weeks based upon need and reduces to weekly during heavy leaf fall periods.

A footpath sweeper has been contracted to sweep footpaths in high litter areas such as Northcote Terrace and the shopping area of Walkerville Terrace.

Street Tree Maintenance

A total of 260 mature street trees were pruned and maintained during the year (230 by Council staff and a further 30 by contractors), representing 7% of Council’s total 3650 street trees.

All street trees planted over the past three years were formatively pruned. All street trees less than three years old were watered regularly during the summer months.

Weed Control

A summer and winter weed control program which includes all street verges and the River Torrens Linear Park is conducted by a contractor.
DEVELOPMENT

Development Assessment

A total of 232 development applications were received during the 2009-10 year, which was 19% less than the previous year, with the drop in numbers largely attributed to the Global Financial Crisis (GFC).

The combined value of these applications was $7.477 million, considerably less than the $9.623 million figure of the previous year.

Building inspections are a critical part of Council’s development assessment role and during the financial year staff inspected 24% of all building applications, in excess of Council’s minimum requirement of 20%.

Walkerville has continued to experience a relatively buoyant residential real estate market, with a total of 249 property searches undertaken, a similar number to the previous year. These searches are undertaken for the vendor and form part of the statement they are required to provide to intending purchasers and include information relating to zoning, planning approvals, planning policies and rates.

Development Assessment Panel (DAP)

The Development Assessment Panel (DAP) met on three occasions during the year, to consider a total of three items, and DAP members were also invited to attend a Council meeting to observe discussion regarding the Residential and General Development Plan Amendment and the Residential Code.

There were no appeals lodged with the Environment, Resources and Development Court (ERD Court) about DAP decisions.

Heritage Advisory Service

Council provides residents with a Heritage Advisory Service, which is jointly funded by Heritage SA. The service is designed to assist owners of Heritage Listed properties to access the services of Council’s heritage architects to ensure that development of the property can occur to make it functional for modern living in a manner that is respectful of its heritage qualities.

During the period 24 applications were referred under this service.

Planning Policy

Good progress was made on Council’s General and Residential Development Plan Amendment (DPA).

The DPA underwent the public and agency consultation process and following a number of changes that resulted from the consultation process, was endorsed by Council in April 2010 and consequently submitted for Ministerial approval.

In September 2009 the State Government released the draft 30-Year Plan for Greater Adelaide for public consultation. In October 2009, Walkerville, along with other Eastern Region Alliance (ERA) Councils, submitted a collective response.

The final 30-Year Plan for Greater Adelaide was consequently launched by the State Government in February 2010.

Looking Forward

Progress in the Development area in the next 12 months is expected to include:

- authorisation of the General and Residential DPA by the Minister
- participation in Local Government Regional Partnership Forums to assist in the implementation of the 30-Year Plan for Greater Adelaide a review of Council’s Development Plan.
DOG AND CAT MANAGEMENT

Council, in association with the Dog and Cat Management Board, continued to provide educational programs to the community on responsible pet ownership and urban animal management to ensure the safety of residents and the wellbeing of animals.

Council delivers its compliance and inspectorial service to the community via a collaborative agreement with Prospect Council.

<table>
<thead>
<tr>
<th>Dog registrations</th>
<th>921</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dog complaints</td>
<td></td>
</tr>
<tr>
<td>barking</td>
<td>17</td>
</tr>
<tr>
<td>wandering</td>
<td>68</td>
</tr>
<tr>
<td>attacks (on humans)</td>
<td>11</td>
</tr>
<tr>
<td>attacks (on animals)</td>
<td>3</td>
</tr>
</tbody>
</table>

Cat complaints 5

ENVIRONMENTAL HEALTH

The Eastern Health Authority (EHA) is a regional subsidiary of this Council and delivers a wide range of environmental health services to the local community, including immunisation services, surveillance of food safety, sanitation and disease control, and licensing of supported residential facilities.

EHA's staff have delegated responsibility under the Public and Environmental Health Act 1987, the Food Act 2001, the Supported Residential Facilities Act 1992, the Environment Protection Act 1993 and the Local Government Act 1999.

EHA’s full Annual Report is included in this report.
RESERVES AND RECREATION AREAS

Several significant projects were undertaken on reserve and recreation areas during the year, in addition to ongoing maintenance.

**Linear Park Access**

In order to improve access to the Linear Park, a shared use path was constructed at a cost of $181,000, from St Andrews Street to Burlington Street.

Council worked with SA Water to stabilise a section of river bank downstream from the Gilberton low level bridge.

**Reserve Maintenance and Irrigation**

Council maintains approximately 12.4 hectares of reserve area which includes formal gardens, ovals and passive reserves, with the River Torrens Linear Park, Walkerville Oval and Levi Park being the most significant reserve areas.

Activities undertaken by Council’s hard working but small maintenance team of just four include grass cutting, tree maintenance, lighting maintenance and revegetation works.

All Council ovals, formal gardens, parks and reserves are watered in line with SA Water’s guidelines and the Irrigating Public Open Space Code of Practice.

The use of new technology, installed in 2008, has improved the quality of the bore water used on Walkerville Oval, reducing the reliance on mains water.

**Willow Bend Reserve**

A new toilet block was constructed at Willow Bend Reserve, adjacent to Ascot Avenue, and associated landscaping was carried out at a total cost of $142,000. Funding for this project was provided via the Regional and Local Community Infrastructure Program.

The Willow Bend Tennis Courts were upgraded and resurfaced, and general reserve infrastructure – such as barrier fencing, shelters and seating – was upgraded and the area revegetated.

ROAD MAINTENANCE AND RECONSTRUCTION

Road reconstruction work undertaken during 2009-10 included the excavation of existing road pavement, kerbing and bitumen footpaths and construction of new road pavement, concrete kerb and gutter and brick paved footpaths.

A total of $78,000 of road reconstruction work was undertaken during the year on 1.45% of the total road network, primarily at Arthur Street, Landsdowne Terrace, Walkerville Terrace and Vale Street.

**Walkerville Terrace**

A great deal of preparation and planning was undertaken during the year on the Walkerville Terrace redevelopment, with the Walkerville Terrace Streetscape Committee established to oversee and coordinate this significant project.

Streetscape work commenced during 2009-2010, including the reconstruction of footpaths, kerbs and gutters.

**Looking Forward**

The following work has been undertaken in preparation for future infrastructure renewal in the coming 12 months:

- survey and design for the reconstruction of Buckingham Street and The Avenue
- survey and design for the reconstruction of the River Torrens Linear Park and access ramps from Fuller Street to St Andrews Street and lower Gilberton
- data collection and analysis for a review of traffic control treatments
- preliminary design work on the stormwater management of Ascot Avenue – Lansdowne Terrace and the upgrade of the Devonshire and Hay Street drain.
**WASTE MANAGEMENT**

**Domestic Waste Collection**

Walkerville Council is a member of the Eastern Waste Management Authority (East Waste), a regional subsidiary comprised of six metropolitan councils, established to collect and dispose of municipal waste.

East Waste provides a three bin service to Walkerville residents which includes a 140 litre waste bin (collected weekly), a 240 litre bin for recyclables (collected fortnightly) and a 240 litre green organic bin (collected fortnightly).

In the past year, East Waste collected the following volumes of waste:

<table>
<thead>
<tr>
<th>Waste Type</th>
<th>Volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic waste</td>
<td>1695 tonnes</td>
</tr>
<tr>
<td>Recyclables</td>
<td>895 tonnes</td>
</tr>
<tr>
<td>Green organics</td>
<td>1031 tonnes</td>
</tr>
</tbody>
</table>

An average of about 54% of waste collected by East Waste is diverted from landfill and either recycled or reused.

East Waste's full Annual Report is included in this report.

**Hard Waste Collection**

The annual hard waste collection occurred in October 2009, with 96 tonnes of waste collected over a four day period at a cost of $26,600.

**Highbury Landfill Authority (HLA)**

East Waste operated a landfill at Highbury from 1971 to 1996 and at cessation of operations at the landfill, Highbury Landfill Authority (HLA) was established to administer the closure of the site. Walkerville Council has a 9.24% share in HLA.

Mayor David Whiting was Council's representative on the HLA Board during the year.

Highbury Landfill Authority’s full Annual Report is included in this report.

---

**WASTE CARE SA**

Waste Care SA, a regional subsidiary comprised of six metropolitan councils, established the Wingfield Resource Recovery Centre (WRRC) in 2004 and has contracted Transpacific Industries Ltd (TPI) to operate the business of receiving, reusing, recycling and disposing of waste.

Council was represented on the Waste Care Board by Cr Cheesman.

Waste Care SA’s full Annual Report is included in this report.
PEOPLE
Goal 1 A well informed community that regularly uses our services and participates in events and activities

Goal 2 The contribution made by schools, community organisations and individual volunteers is recognised and valued

Goal 3 A physical and social environment that supports our older residents and contributes to people feeling safe

Goal 4 Opportunities will be provided for young people to play an active role in their community

Goal 10 Accessible local services that support social interaction and promote physical activity

Goal 11 Facilitate housing choice and diversity to cater for the needs of the community across all the stages of their lives

Goal 13 Learn from and promote history

Goal 16 Provide consultative processes where the community feels satisfied that they have been included and their contribution valued

COMMUNITY FUND

Grants were allocated to six community groups totalling $4650 for a range of projects including community events, upgrading of facilities, meeting the needs of new arrivals to the Walkerville community, and producing newsletters and promotional materials to inform and entertain local residents.

Additionally, Council has supported three local young people through the Individual Sport, Academic and Cultural Fund. These young high achievers, who have all represented South Australia in their chosen field of expertise, received small financial grants to assist pursue excellence in their study and sporting pursuits.

COMMUNITY SERVICES

Home and Community Care (HACC) Services

Walkerville has a high proportion of aged residents, with almost 20% aged over 70 years. Walkerville Council, in conjunction with the City of Prospect, provides home assist services for elderly, disabled and frail residents (and their carers) to allow them to remain living independently.

Trained staff visit and assess the needs of the person and deliver the services that are needed, such as domestic assistance, social support, home maintenance, transport (i.e. to medical appointments), home modification and advocacy.

Council’s Home Assist services are mainly funded through the Home and Community Care (HACC) program, which is a joint Commonwealth and State Government initiative.

Community Bus

Council offers a community bus service which is outsourced and operated by a professional company with highly experienced and trained staff. This weekly service picks up residents from the front door of their home, takes them to the North Park shopping centre and returns them to their home.

This service receives a very small fund ($9,000) from HACC and is available for elderly and frail residents and their carers.
YOUTH

Walkerville Council, in conjunction with the City of Prospect, employs a Youth Development Officer who assists with coordinating valuable programs for younger members of the Walkerville community.

A series of youth-focused events were held throughout the year:

- **Refugee Week** – Council partnered with Blackfriars Priory School to organise a week-long soccer tournament titled ‘Freedom from fear – Kapil Pande Cup’. The tournament aimed to promote multiculturalism, showcase talent and encourage social cohesion between new arrivals and the wider school community.

- **Prospect/Walkerville Youth Advisory Committee (YAC)** – After extensive consultation with local youth throughout 2009-10, the Youth Advisory Committee (YAC) has now turned its attention to promote its latest project the ‘Youth Initiative Grant’ which aims to encourage and support community groups and individuals to implement youth initiatives, programs and events which address priority areas identified in the Eastern Region Youth Action Plan.

- **On The Same Wave** – A beach and water safety program for young people from new and emerging communities, this year’s event was held in January 2010 at the Semaphore Surf Lifesaving Club. The event was a collaborative initiative between numerous councils, Surf Lifesaving SA, Multicultural Youth SA, Australian Refugee Association, Survivors of Torture and Trauma Rehabilitation Services, and Families SA Refugee Services.

- **‘Sowing the seeds of happiness’** – Parents of teenagers in Walkerville were invited to develop their parenting skills at a free seminar held in March at the Unley Civic Centre. ‘Sowing the seeds of happiness’ provided parents with tools they can use at home to help nurture young people to be positive, and make informed decisions.

- **National Youth Week – Get the Drift!** – More than 280 teenagers from across Adelaide’s eastern suburbs came together to learn how to cope with life’s challenges at South Australia’s largest National Youth Week event, held on 25 March. Hosted by the Walkerville, Burnside, Campbelltown, Norwood Payneham & St Peters, Prospect and Unley Councils at the Adelaide Festival Centre, this was the second collaborative Youth Week event staged by the six councils.

- **Youth Parliament 2010** – Three members of the Prospect and Walkerville Youth Advisory Committee (YAC) were selected to participate in the 2010 YMCA Youth Parliament program. The program is now in its 15th year and continues to provide young people aged 16 to 25 with an opportunity to voice issues of concern to them, with the opportunity to be heard by those who have the power to make laws and influence change.

SWAP

The SWAP Library Network enables four local government areas - Walkerville, Norwood Payneham & St Peters, Prospect and Campbelltown to share library resources through a centralised library management system. Established for over 20 years this successful collaboration has enabled Walkerville Library patrons to have access to over 236,700 items, compared to 24,000 if the library was operating as a stand alone, and provides significant economies and shared benefits for member councils such as the joint purchase of online resources and joint program delivery.
A Memorandum of Understanding establishes the SWAP Library Network Committee which meets during the year to consider and determine the annual budget as well as discuss the strategic direction and any major policy issues relating to the network. From these meetings, recommendations are made to the constituent councils on these matters. The Corporation of the Town of Walkerville is the host council which means that the IT hardware and staff are located at the council offices and the council administers the network in accordance with the memorandum. A cost schedule is set out in the memorandum that outlines the division of all network, salary, specific and operational costs which all councils are responsible for while they are a member of the network. Depending on the type of expense these costs are either shared equally or allocated on the basis of total item borrowings of library material from each council.

Projects initiated by SWAP this financial year include:

- Security improvements on all Public and Staff PC’s across the network with Virus Software and Patching upgraded
- Upgrade to the central Library Management Software, Horizon, resulting in improved functionality and reporting
- Upgrade to the web interface for the public which enables the combined catalogue of all seven libraries to be available online
- A major audit and review of the SWAP IT infrastructure was conducted by an external consultant providing a number of recommendations for future consideration
- Improvements to the Network Monitoring Alert Service utilised by SWAP which will assist in improving response times and network connectivity
- Involvement in discussions regarding the proposed introduction of a State-Wide Library Management System with the South Australian Public Library Network. Ongoing developments in this area will be closely monitored in order to determine the impact on SWAP and its future direction.
The Walkerville Public Library continued to be well patronised during 2009-10, with more than 60,600 people visiting and borrowing in excess of 104,034 items from the library’s collection.

Library users also accessed a wide range of library facilities such as computers (with free and wireless internet access), colour printers and photocopiers, faxes, local history information, online databases and various daily newspapers.

As of 30 June 2010 the library collection totalled 24,380 items and 6773 people were registered users of the Walkerville Library.

The library continued to host a range of very successful children’s programs, tailored to different age groups, as well as a popular school holiday program and Children’s Book Week. The library continued to host a monthly book group for adults.

The Walkerville Library, in conjunction with The Advertiser Big Book Club, hosted various author visits during the year, while the active Friends of the Walkerville Library group raised funds through its annual book sale.

Numerous events were held in 2009-2010 which were well attended by Walkerville community members and were important opportunities for the community to come together and celebrate. These included:

- **Walkerville Miniature Christmas Pageant Presentation** – About 1300 people visited and viewed this year’s event, which was again held due to the efforts of Peter Golding. A total of 63 floats were on display at the Walkerville Town Hall, with $1500 raised and donated to Telethon.

- **Carols in the Village** – More than 350 families enjoyed carols performed by the Walkerville Primary School and Vale Park Primary School choirs and the Kensington & Norwood Spring Gully Brass Band. Father Christmas paid a visit and a large collection of food was undertaken for the Salvation Army Christmas Appeal.

- **Volunteer of the Year Award 2010** – This annual luncheon was held in May to recognise and thank the numerous community groups and volunteers who assist our Council in providing services to the community. The Volunteer of the Year award was presented to Dianne Zerella.

- **Australia Day Awards** – On 26 January 2010 more than 100 people attended and enjoyed Council’s Australia Day celebrations at the Walkerville Town Hall, which included an Australian citizenship ceremony and the presentation of the Citizen of the Year Awards to Jennifer Hills and Anne Fairweather.