

## Development Compliance and Enforcement Policy

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<b>Responsible Officer</b>	Group Manager Planning, Environment & Regulatory
<b>Relevant Legislation</b>	<i>Planning Development and Infrastructure Act 2016</i>
<b>Related Policies</b>	Nil.
<b>Related Corporate Documents</b>	Nil.
<b>Associated Forms</b>	Nil.
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# Development Enforcement and Compliance Policy

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## 1. Introduction

- 1.1. Local Government is charged with legislative responsibilities which protect individuals and the community as a whole. This includes responsibilities for the safety and amenity of the community's environment under the *Planning, Development and Infrastructure Act 2016* ('the Act'). Potential unlawful activity may come to the attention of Council through public enquiries or complaints, or through Council officer patrols and inspections. Council has discretion on taking action with respect to any unlawful activity and will do so in accordance with the principles of good governance and administrative practice.
- 1.2. In adopting this Policy, Council has recognised that when laws are made by the Parliament it may be difficult to determine all the circumstances that should give rise to enforcement. Consideration needs to be given to each individual situation having regard to its impact on economic, social, environmental and public safety issues. It is therefore recognised that it is appropriate for Council to apply discretion or common sense in determining when and when not to take enforcement action.

## 2. Scope

- 2.1 To assist Council officers to act promptly, consistently and effectively in response to allegations of unlawful development activity. It provides workable guidelines on:
- how to assess whether allegations of unlawful activity require investigation;
  - options for dealing with unlawful activity; and
  - how to decide whether enforcement action is warranted.

## 3. Definitions

<b>Act</b>	Means the <i>Planning Development and Infrastructure Act 2016</i> (the Act)
<b>Authorised person</b>	Means a person appointed by a Council as an authorised person in accordance with the Act.
<b>Council</b>	Is a comprehensive term and is to be read, as necessary, as encompassing officers, employees and Elected Members of the Town of Walkerville.

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Council adopts a broad definition of “enforcement”, which combines the provision of advice and assisting compliance with formal action where necessary. This is intended to encourage higher levels of voluntary compliance with legal requirements by individuals, businesses and other bodies.

Notwithstanding the above, Council will take immediate action when required (for example to ensure public health and safety or to protect the environment) against those who act unlawfully when circumstances warrant.

## 4. Principles

4.1 Enforcement actions are taken within the context of both a legal and policy framework. Council officers will carry out their **compliance and enforcement** related work with due regard to the following principles:

- Proportionality: a proportionate response means that Council’s actions will be scaled to the seriousness of the breach;
- Consistency: Council will take a similar approach in similar cases to achieve similar outcomes; and
- Transparency: Council will be open and transparent about the manner in which it undertakes enforcement activities under the Act, and mindful of its responsibilities under the Privacy Act 1988

4.2 Only officers who are competent by training, qualification and/or experience will be authorised under section 210 of the Act to take enforcement action. Officers will also act in accordance with this, any delegated authority and other relevant Council policies and procedures to ensure a consistent approach to their duties. Any decision to act other than in accordance with Council policies must have approval from the relevant Manager and the reasons for action recorded in accordance with Council’s Records Management protocols.

## 5. Policy

### 5.1 Is an investigation required?

Not all allegations of non-compliance with the Act will warrant investigation. Council will consider a range of factors when deciding whether to investigate. These include:

- Is the matter within the jurisdiction of Council and the *Planning, Development and Infrastructure Act 2016*?
- Is the complaint premature e.g. does it relate to some unfinished aspect of work that is still in progress?
- Is the activity or work permissible with or without consent?
- If the activity is permissible with consent, is there a consent in place?
- Is it possible to determine from the information available to Council whether the activity or work is permissible without consent and/or whether all conditions of consent are being complied with?

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- Is the complaint trivial, frivolous or vexatious?
- Has too much time elapsed since the events the subject of the complaint took place?
- Is there another body that is a more appropriate agency to investigate and deal with the matter?
- Is the activity having a significant detrimental effect on the environment or does it constitute a risk to public safety?
- Does the complaint indicate the existence of a systemic problem e.g. if the complaint is one of a series, could there be a pattern of conduct or a more widespread problem?
- Has the person or organisation complained of been the subject of previous complaints? (i.e. is there a history of non-compliance)
- Does the complaint have special significance in terms of the Council's existing priorities?
- Are there significant resource implications in relation to an investigation and any subsequent enforcement action?
- Is it in the public interest to investigate the complaint? (ie is it trifling?)

Where a decision is made not to investigate a complaint, the decision and reasons will be recorded in accordance with Council's Records Management protocols and the complainant will be advised in writing where appropriate.

## 5.2 Options for compliance and enforcement

Where, after having undertaken investigation and exercising an appropriate level of discretion in accordance with this policy, it is determined that on prima facie evidence non-compliance has occurred, Council has various options available to it to seek or promote compliance including:

- explaining legal requirements and, where appropriate, the means to achieve compliance;
- providing an opportunity to discuss points of issue where appropriate;
- allowing reasonable timeframes to achieve compliance and/or waiving or reducing fees;
- facilitating communication between affected parties to achieve a resolution;
- issuing a verbal or written warning; or
- enforcement actions such as issuing an expiation, issuing an order/direction or prosecution (see discussion under part 5.4 below).

Enforcement decisions must be fair, consistent, balanced and relate to common standards that ensure the public is adequately protected

## 5.3 Factors in choosing a compliance and enforcement strategy

In coming to a decision on the most appropriate means of compliance and enforcement (and whether any enforcement is required at all), the officer shall apply discretion having regard to the following factors:

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- whether the breach or situation (“the Development”) has drawn complaint, and if so, to what extent;
- whether the Development has been implicated in any accident;
- whether the Development is highly visible due to its size, colour, location, illumination etc ;
- the size and scope of the Development, particularly as compared with what might be established “as of right” (i.e. without need for approval);
- the duration (hours) of operation of the Development, if relevant;
- whether the Development is something commonly employed by other like businesses, residences, premises, etc
- whether other nearby businesses, residences, premises, etc and/or competitors employ similar developments;
- how long the Development has been in place before coming to the council’s attention and whether the council is within time to take enforcement action;
- whether the Development is being used for a purpose that is not envisaged by the Development Plan for the relevant area;
- whether the council has given incorrect information or advice or in some other way encouraged the erection of the development;
- whether the Development would likely gain approval if approval was sought; and the “seriousness” of this Development relative to other breaches or situations of which the Council is aware (presumably it must prioritise its enforcement resources, targeting the most serious matters first).

The following factors are to be ignored when choosing a compliance and enforcement strategy:

- any element of discrimination or bias against the person such as ethnicity, nationality, political association, religion, gender, sexuality or beliefs; and
- possible political advantage or disadvantage to a government, person holding (or a candidate for) public office, or any political group or party.

Where a personal association or relationship with the alleged offender or any other person involved exists:

- an alternative person will make decisions where possible; and
- the facts about any conflict/relationship will be recorded in accordance with Council’s Records Management protocols.

Written documentation will:

- include all the information necessary to make clear what needs to be done to comply with legal requirements, the required time frame and if necessary, the reasons for these actions and potential penalties for failing to comply with the request;
- detail the section/s of the Act contravened, measures necessary to ensure compliance and the consequences of non-compliance; and
- clearly differentiate between legal requirements and recommendations of good practice.

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Where a decision is made not to pursue compliance, having exercised discretion in doing so, the decision and reasons, will be recorded in accordance with Council's Records Management protocols and the complainant will be advised in writing where appropriate.

## 5.4 Compliance and Enforcement Actions

Officers have a range of enforcement actions available as outlined below. In considering each option, regard should be had to the factors in part 5.2 and 5.3 of this Policy.

### 5.4.1 No Action

No action will be taken when, after investigation and exercising an appropriate level of discretion, no breaches of the Act are discovered.

It may also be appropriate to take no action when:

- the complaint is frivolous, vexatious or trivial in nature;
- the alleged offence is outside Council's area of authority;
- taking action may prejudice other major investigations;
- the factors described in part 6.2 of this Policy do not warrant action being taken.

### 5.4.2 Informal Action

Informal action to achieve compliance with legislation may include:

- offering verbal or written advice;
- verbal warnings and requests for action; or
- written warnings.

Advice from officers will be put clearly and simply and will be confirmed in writing. The circumstances in which informal action may be appropriate include:

- the act or omission is not serious enough to warrant formal action;
- the duty holder's past history reasonably suggests that informal action will secure compliance;
- confidence in the individual/other body is high;
- the consequences of non-compliance will not pose a significant risk to health and/or safety; or
- where informal action may prove more effective than a formal approach.

Where statutory action is not possible, but it would be beneficial in a wider public safety context to urge a particular outcome, such action will be taken by a senior officer of Council and the reasons recorded in accordance with Council's Records Management protocols where appropriate. The recipient will be made aware that the requested actions are not legally enforceable.

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## 5.4.3 Formal Action

### 5.4.3.1 Service Orders and Directions and Court action

*The Act* provides for a number of enforcement actions:

- Legally binding directions or orders
- Civil enforcement proceedings under :
  - Criminal prosecution proceedings
  - Adverse publicity orders
  - Recovery of economic benefit
  - Enforceable voluntary undertakings

Council officers will use professional judgement and discretion to assess the variables relating to each matter under consideration, including the reasonableness of the actions required by an Order/direction and the timeframe to comply.

Only in circumstances such as ongoing unlawful development, threat to life, irreversible and immeasurable or damage immediate threat to public health or safety will an Order be made without giving notice of intention. In these circumstances immediate compliance to resolve a situation can be required.

In most cases the person receiving the Order or Direction has a right of appeal to the Environment, Resources and Development Court if the Order or Direction is considered unreasonable. If an Order or Direction is served for which an appeal is possible, Council will advise the recipient in writing of the right to appeal and the relevant legal provisions at the time of serving the Order or Direction.

Where there is evidence that an offence has been committed Council may issue an Expiation Notice or launch a prosecution in addition to serving an Order or Direction. This will only be done where it is determined that the conduct of the recipient justifies taking both steps.

## 5.4.4 Action in Regard to a Default

Failure to comply with Orders or Directions may incur further enforcement action such as launch of a prosecution.

Where action in regard to a default is provided for by the Act and the necessary work has not been carried out in the time allowed without good reason. Council may undertake the required work. Before doing the work Council will consider whether there is a realistic prospect that the person responsible will complete the work within a reasonable time. Where work in default is undertaken Council will seek to recover all costs over a fair period, using all statutory means available.

The decision to carry out action in default will be made by the Chief Executive Officer or delegate.



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Where an offence has been committed Council may issue an Expiation Notice or launch a prosecution in addition to taking action to fulfil an Order or Direction. This will only be done where the conduct of the recipient justifies taking such steps. Factors such as giving false information, the obstruction of Council staff and the harm or risk of harm caused by the recipient's delay will be considered in determining additional enforcement actions.

## 5.4.5 Service of an Expiation Notice

A person receiving an Expiation Notice is entitled to elect to be prosecuted for the alleged offence. Hence there must be substantial, reliable and admissible evidence that an identifiable person or organisation has committed the alleged offence. In other words, there must be sufficient evidence to prove an offence beyond reasonable doubt.

The following circumstances are likely to warrant an Expiation Notice:

- certain breaches of the Act administered by Council;
- failure to correct an identified problem after having been given reasonable opportunity to do so by an Authorised Officer (informal enforcement action);
- failure to comply with the requirements of an Order or Direction;
- confidence in the individual/other body's likelihood to not re-offend is low; or
- a written warning has been given for a similar offence.

## 5.4.6 Prosecution

A prosecution will only proceed where there is a reasonable prospect that an offence can be proved beyond reasonable doubt. Guidance may be taken from The Director of Public Prosecutions South Australia, *Statement of Prosecutor Policy and Guidelines*.

The following circumstances are likely to warrant a prosecution:

- a flagrant breach of the law such that public health, safety and welfare have been put at risk;
- the alleged breach is too serious or the risks too great to be dealt with by means of an expiation;
- a failure to correct an identified serious problem after having been given reasonable opportunity to do so;
- it is not possible to rectify a breach (for example, demolition or tree-damaging activity);
- a failure to comply with the requirements of an Order or Direction;
- an established and recorded history of similar offences;
- an unwillingness, on the part of the individual or other body, to prevent a recurrence of the problem: or
- the recovery of the costs of the investigation or remedial work or financial compensation that are required by Council or an aggrieved party.

Where circumstances warrant a prosecution all relevant evidence and information will be considered to enable a consistent, fair and objective decision to be made.

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Before a prosecution is recommended there must be substantial, reliable and admissible evidence that an identifiable person or organisation has committed the offence.

A decision to prosecute must be in the public interest. In considering whether prosecution is in the public interest, the following additional factors will be considered:

- whether the offence was premeditated;
- the need to influence the offender's future behaviour;
- the effect on the offender's or witness's physical or mental health, balanced against the seriousness of the offence (i.e. would a prosecution be perceived as a disproportionate response given the offender's circumstances);
- the availability and efficacy of any alternatives to prosecution;
- the prevalence of the alleged offence and the need for deterrence, both personal and general; and
- the likely length, expense and outcome of a trial.

The final decision to prosecute will be made by the Chief Executive Officer.

## **6. Availability of Policy**

- 6.1** This Policy will be available for inspection at Council's principal office during ordinary business hours and on Council's website [www.walkerville.sa.gov.au](http://www.walkerville.sa.gov.au)
- 6.2** Copies will also be provided to interested members of the community upon request and payment of associated fees in accordance with Council's Schedule of Fees and Charges.

## **7. Rights of Review**

- 7.1** A request for an internal review of decisions made under this policy can be made in accordance with the Town of Walkerville Internal Review of Council Decisions Policy.
- 7.2** A request for an external review of decisions made under this policy can be lodged with office of the Ombudsman SA: <https://www.ombudsman.sa.gov.au>